



TDM - How To setup a Realworks data source

Introduction

TDM offers the ability to add external data sources. With these data sources TDM offers the ability to display real-time information within your presentation. TDM offers support for the following external data sources:

- Facebook
- Twitter
- Instagram
- Yahoo Weather
- Office365 Calendar
- Google Calendar
- Flickr
- Yammer
- LinkedIn
- Exchange
- Power BI
- NS
- Axis (People Counter camera)
- HIKVision (People Counter camera)
- Amadeus
- **Realworks**

This guide will explain how the Realworks data source can be added, please note that the Realworks data source is supported from version 4.4 and above. To pull the information from Realworks we use their API. In case you do not have access to this API yet please contact Realworks before proceeding with this manual.

Requirements

If you want to add a Realworks data source you need to meet the following requirements:

- Have administrator access to the TDM designer
- Have access to the Realworks CRM to link our developer ID to your Realworks environment.
- Requires TDM version 4.4 or above

How To setup a Realworks data source

How to generate your custom token from the Realworks dashboard:

1. Please login to the Realworks CRM.
2. Open the API configuration section in Realworks CRM and enter the following "Developer ID":
57a4302a-41d7-497f-8c62-d299e717a960
3. Once the developer ID has been linked to your Realworks environment we will receive a notification. Before you can continue we need to accept the request to link your Realworks environment to our developer account.

Once we have accepted the request we can retrieve the customer token which is needed to create the Realworks data source in the designer.

Feel free to contact our support department at support@tdmsignage.com or +31 (0)20 261 0 985 for accepting the request. Once the request has been accepted please follow the steps on the next page to setup the Realworks data source in the designer.

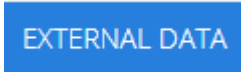
How to create the Realworks data source in the designer

4. Please login to the designer with an administrator account: <https://designer.tdmsignage.com>

5. Select "Config Panel".



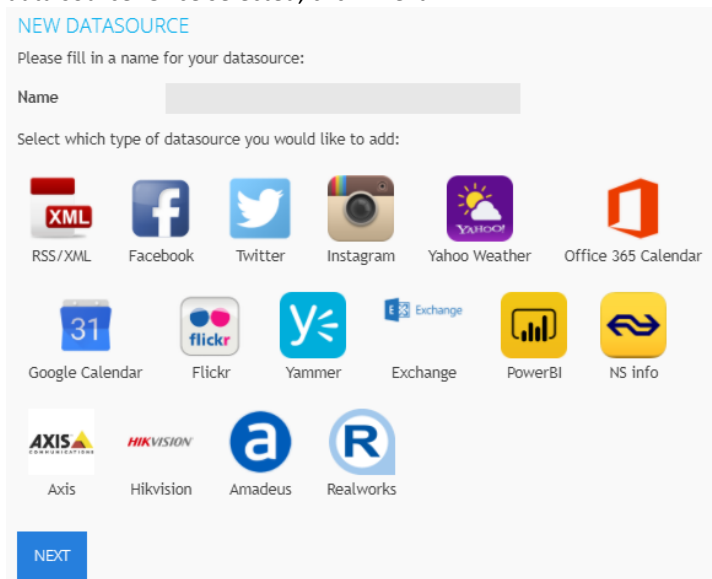
6. Select the tab called "External Data"



7. Select the "+" button on the right side to create a new data source.



8. In the pop-up which will open you can fill in a name for your data source and then select the "Realworks" data source. Once selected, click "Next".



















NEW DATASOURCE

Please fill in a name for your datasource:

Name

Select which type of datasource you would like to add:

 RSS/XML	 Facebook	 Twitter	 Instagram	 Yahoo Weather	 Office 365 Calendar
 Google Calendar	 Flickr	 Yammer	 Exchange	 PowerBI	 NS info
 Axis	 Hikvision	 Amadeus	 Realworks		

NEXT


9. In the next window you need to enter your custom token, once filled in select “Save”.

NEW DATASOURCE

Enter your customer token below, this can be found in your Realworks Dashboard.

Token

SAVE



10. Now that you have successfully created a Realworks data source, it is possible to preview the information of the data source with the “eye” icon in front of the data source.

